

WHICH TEAMWORK SKILLS ARE MAKING AN IMPACT IN EMERGENCY CARE?

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Do you leave your life in healthcare professionals who do not do team work?

All the businesses are focused on improving the service quality, and the workers are the central piece. Especially, in an emergency medical service (EMS), which mostly consists of teamwork: interdependence and hierarchy (or lack thereof) with different people and services. This highlights the importance of skills for effectiveness and care quality.

Therefore our aim is...

To identify the principal teamwork skills in EMS to enhance them in EMS staff.

For this purpose...

Our Method will be...

Descriptive observational research.

Results

Even though there is not enough evidence [1] about the main skills for EMS members, the results obtained point out that teamwork skills are essential not only for the patient, but also for the professional himself. As they point out, it is possible that this is due to the different roles and skills of the EMS.

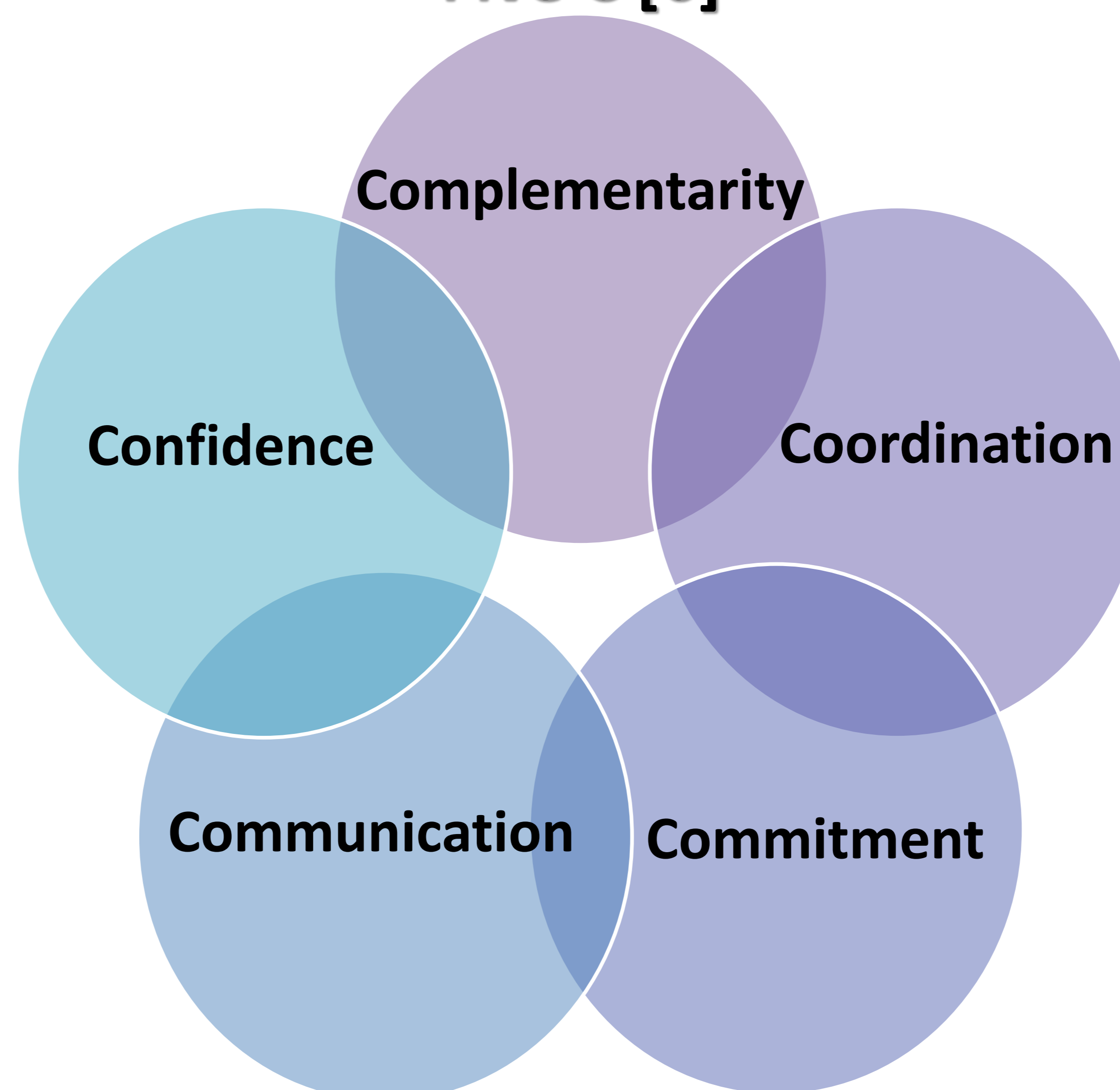
Some studies support that these skills are crucial for the patients' survival (mainly in critical situations, such as cardiac arrest or trauma) [2, 3]. In addition, the research has also demonstrated teamwork is quite important for the workers, because it is a protective factor against burnout, anxiety, etc. [4]. Specifically, variables as role clarity, situational awareness and open communication.

Thus, we have looked for the principal teamwork skills, and we have found two ways to cluster them:

Aristotle Project [5]



Five C [6]



The Aristotle project [5] establishes the main phases to achieve a high-performance team following its motto: "the whole is greater than the sum of its parts".

On the other hand, the five C's [6] is a base in the psycho-social preventive work risks matters related to teamwork.

TRAINING

Most healthcare teams all over the world are receiving training programs to improve and develop these skills. They will become crucial in the daily work but also in case of catastrophe or extraordinary work [1,2]

Conclusions

In summary, the main identified skills are team work skills realtionated with a changing, stressful and critical job and EMS need to improve their training programs in which they can learn and practice them in safe simulated settings (e.g. with manikins) to enhance their teamwork performance. As in other professional environments there is an increased relevance in skill improvement to improve the teamwork abilities and behavior.

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