## MUNICIPAL OFFICES FOR INFORMATION, GUIDANCE AND SUPPORT FOR THE SOCIAL INTEGRATION OF IMMIGRANT POPULATIONS

#### **SERVICES AND AREAS OF ASSISTANCE**

#### Individual assistance by appointment



#### **01. RECEPTION AND INFORMATION**

- Information on formalities and procedures relating to foreign nationals, asylum, voluntary return and nationality
- Information on municipal administrative procedures, access to the health system, the social protection system, municipal resources, etc.
- Social support
- Training for professionals

#### **02.TRAINING AND EMPLOYMENT**

- obseeking workshops
- Personalised pathways to employment
- Digital skills workshops
- Official recognition of qualifications and entrepreneurship
- Pre-employment training for young people
- Training for professionals



# 03. DOCUMENT TRANSLATION AND TELEPHONE INTERPRETING FOR THE MUNICIPAL SOCIAL CARE CENTRE NETWORK



### **04.** SPANISH TEACHING

- Literacy
- All levels: pre-A1, A1, A2, B1, B2
- DELE A2 preparation for the citizenship test
- In-house methodology
- Cultural visits
- Online training for teachers



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